

## coloQuick Thaw CE60

# MOST COMMON SERVICE ISSUES

### List of most common issues:

#### 1. Broken bolt between the motor's clutch and the shaft

**What happens:** The motor is running, but the cartridges are not rotating.

**Solution:** Replace the bolt, remember to hold the cartridge holder vertically when mounting the new bolt.

#### 2. Heatfuse tripped

**What happens:** The display lights in 'Out 1', lamp for heating is on, but the temperature does not rise.

**Solution:** Reset the heatfuse by pressing the brown button. It is located on the left side of the motor bracket.

#### 3. Cartridge stops in wrong position

**What happens:** The machine can heat and rotate without the top lid closed.

**Solution:** Adjust the stop position:

1. Remove bolt
2. Turn the cartridge holder to the correct position
3. Screw the bolt back on, while the cartridge holder is in the correct (vertical) position
4. Fine-tune the stop position by adjusting the motor on the bracket, using the 3 bolts that fastens the motor.

#### 4. Water leak

**What happens:** Water is leaking from the bearings on either the front side or rear side.

**Solution:** Replace the bearing.



#### 5. Lid switch is stuck in closed position

**What happens:** The machine can heat and rotate without the top lid closed.

**Solution:** Replace the lid switch.

#### 6. Broken hinges for top lid

**What happens:** Hinges for top lid is broken.

**Solution:** Replace hinges and mount new stop-brackets.

#### 7. Broken Heating Element

**What happens:** Heating element gets power, but does not heat. Heating element triggers the earth leakage circuit breakers (in the permanent installation) when power is connected to it.

**Solution:** Replace heating element.

#### 8. Broken motor

**What happens:** The motor does not run when it is connected to 12VDC.

**Solution:** Replace the motor.

