

coloQuick Thaw CE60

MOST COMMON SERVICE ISSUES

List of most common issues:

1. Broken bolt between the motor's clutch and the shaft

What happens: The motor is running, but the cartridges are not rotating.

Solution: Replace the bolt, remember to hold the cartridge holder vertically when mounting the new bolt.

2. Heatfuse tripped

What happens: The display lights in 'Out 1', lamp for heating is on, but the temperature does not rise.

Solution: Reset the heatfuse by pressing the brown button. It is located on the left side of the motor bracket.

3. Cartridge stops in wrong position

What happens: The machine can heat and rotate without the top lid closed.

Solution: Adjust the stop position:

1. Remove bolt
2. Turn the cartridge holder to the correct position
3. Screw the bolt back on, while the cartridge holder is in the correct (vertical) position
4. Fine-tune the stop position by adjusting the motor on the bracket, using the 3 bolts that fastens the motor.

4. Water leak

What happens: Water is leaking from the bearings on either the front side or rear side.

Solution: Replace the bearing.



5. Lid switch is stuck in closed position

What happens: The machine can heat and rotate without the top lid closed.

Solution: Replace the lid switch.

6. Broken hinges for top lid

What happens: Hinges for top lid is broken.

Solution: Replace hinges and mount new stop-brackets.

7. Broken Heating Element

What happens: Heating element gets power, but does not heat. Heating element triggers the earth leakage circuit breakers (in the permanent installation) when power is connected to it.

Solution: Replace heating element.

8. Broken motor

What happens: The motor does not run when it is connected to 12VDC.

Solution: Replace the motor.

