

ColoQuick Pasteur CE40 + CE41

MOST COMMON SERVICE ISSUES

List of most common issues:

1. Broken bolt between the motor's clutch and the shaft

What happens: The motor is running, but the cartridges are not rotating.

Solution: Replace the bolt, Remember to hold the cartridge holder vertically when mounting the new bolt.

2. E13 – System Error

What happens: The machine stops during a program, system error E13 shows up on the display. 'Top lid has been open for more than 15 seconds during a program'.

Solution: Lock the top lid with hinges during any program. Remember to press 'Open' before unlocking the hinges, when a program is finished.

3. Water leak

What happens: Water is leaking from the bearings on either the front side or rear side.

Solution: Replace the bearing.

4. Lid switch is stuck in closed position

What happens: The machine can heat and rotate without the top lid closed.

Solution: Replace the lid switch.

5. Cartridge stops in wrong position

What happens: The machine can heat and rotate without the top lid closed.

Solution: Adjust the stop position:

1. Remove bolt
2. Turn the cartridge holder to the correct position
3. Screw the bolt back on, while the cartridge holder is in the correct (vertical) position
4. Fine-tune the stop position by adjusting the motor on the bracket, using the 3 bolts that fastens the motor.



6. Broken hinges for top lid

What happens: Hinges for top lid is broken.

Solution: Replace hinges and mount new stop-brackets.

7. E08 – System Error

What happens: An error combination from the water-level sensors has been registered.

The machine stops during a program, system error E08 shows up on the display.

Solution: Clean all the level sensors inside the tank. Make sure the sensors not are in direct contact with the tank. Tighten the wire-connection on the sensors.

8. Heat fuse tripped (E05)

What happens: The display lights in 'Heat', but the temperature does not rise. System error E08 shows up on the display

Solution: Reset the heat fuse by pressing the brown button. It is located on the left side of the motor bracket.

9. Broken Heating Element

What happens: Heating element gets power, but does not heat. Heating element triggers the earth leakage circuit breakers (In the permanent installation) when power is connected to it.

Solution: Replace heating element.

10. Broken motor

What happens: The motor do not run when it's connected to 12VDC.

Solution: Replace the Motor

11. Magnetic Valve is stuck (E02)

What happens: Magnetic Valve (water supply) won't open or won't close.

Solution: Disassemble the magnetic valve and rinse / clean it. Make sure the water filter are installed.

12. Motor Valve is stuck

What happens: Motorvalve (water outlet) won't open or won't close.

Solution: Make sure there are no foreign object inside the valve. Turn it to 'Manual', open and close the valve a few times. The valve should now work again.

